





Taking back control, the journey continues.

54%

Of people are feeling in control of their life; we are tracking upwards collectively.

(+3 p.p. vs 2024)

After years of uncertainty, collectively people continue to reclaim their agency. When we focus on what's immediately in front of us and what we can actually control, then we create breathing room from the chaos.



BRANDS ™

Zooming in

People have stopped trying to solve everything and started focusing on what touches their lives directly. It's not apathy, it's prioritisation born from necessity.







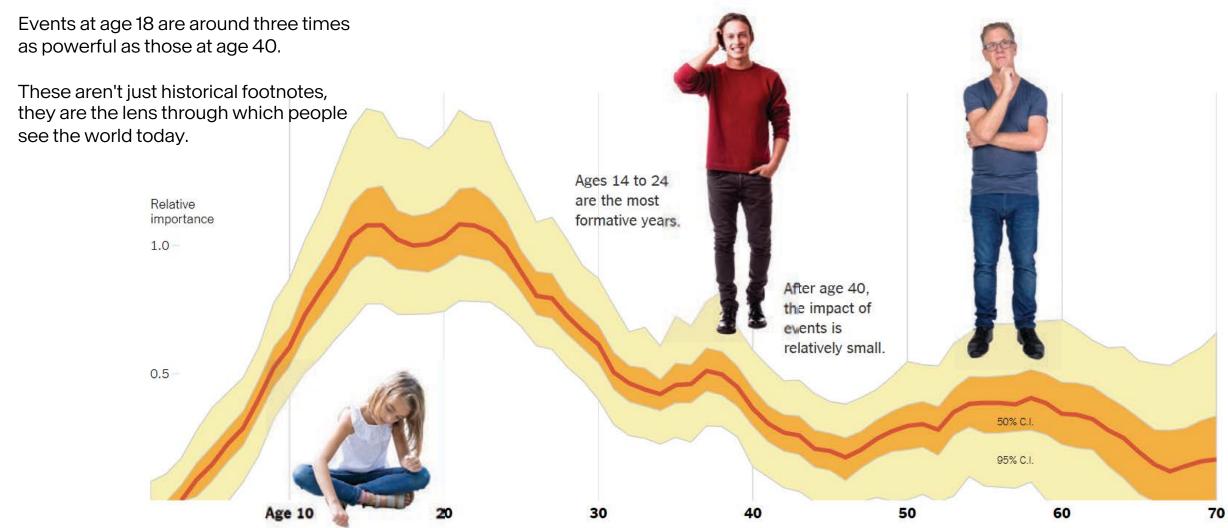
Events that occur during early adulthood have lasting impacts on our views...

Those who came of age during the Cold War may be more wary of socialism.

Likewise, those who came of age during the 2008 financial crisis might be more sceptical of capitalism and more open to progressive policies.

HAVAS

Our youth is when the world leaves its mark.





Ireland at risk of energy crisis without gas reserve, warns environment minister

treland at risk of energy crisis without gas reserve, warns environment minister ... Ireland would have as little as "three days of normal energy...

12 Apr 2025



It's no wonder people my age are miserable. Everyone keeps telling them they're totally screwed

Gen-Z may be the most chronicled generation in history. Yes, we hear a lot about the rapacious boomers and their wealth hoarding; ...

June 19, 2025





Cost of living and housing are 'bleeding talent from Ireland'

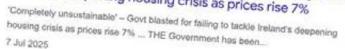
Businesses fear the high cost of living and a shortage in housing supply are "bleeding talent' from Ireland, writes Adam Van Eekeren.

1 month ago





'Completely unsustainable' - Govt blasted for failing to tackle Ireland's deepening housing crisis as prices rise 7%





This is their Ireland, the issues they'll carry with them.



Ireland risks being fined between €8bn and €26bn if climate targets are not met

treland risks being hit with fines of between €8bn and €26bn for missing their climate targets. The stark warning was issued by both the Fiscal Council and...

4 Mar 2025



Education used to be the path to owning a home. Now it's all about assets

As Margaret Thatcher's funeral cortege wound its way through London on the day of her state funeral, a woman stood holding a ...

November 16, 2024



9 Jun 2025

Housing crisis: 'I feel more hopeless than I ever have before about life in Ireland'

Housing crisis: I feel more hapeless than I ever have before about life in Ireland" ... All of Eoin Kennedy and his fiancée Alsling O'Donovan's...



Is Gen Z the most cynically manipulated generation in history?

As I've mentioned here a few dozen times, I have quite the collection of children , some of whom were

February 23, 2025

In Ireland, they are the generation with the highest education.

65%

Of 25-34-year-olds have at least a third level education

38%

Of adults 60-64 (Q2 2024 CSO)

This means they aren't just experiencing these crises, they are equipped to understand them.

They have the tools to analyse, question and articulate what's happening to them.

That is what makes them powerful.

MEANINGFUL BRANDS ™

And this is the weight of understanding

Gen Z are becoming more concerned at a national level because of the challenges faced here.

They are the generation with the capacity to both appreciate what is happening but also to see that they are going to endure this.

+35%

Believe the <u>nation</u> is going in the wrong direction.

+25%

Believe we are experiencing a national political crisis

Believe we are experiencing a national economic crisis

MEANINGFUL BRANDS **

When you can't fix everything, fix today.

That is what happens when you're highly educated, deeply aware, and facing decades of uncertainty.

You focus on today, this week, this month.





2 in 5

Don't feel in control of where their life is heading.

So, they need to find ways to ease their worries.

This isn't about avoiding what's coming, it is about adapting.





2 in 3

Say they don't let tough times keep them down, they keep moving forward.

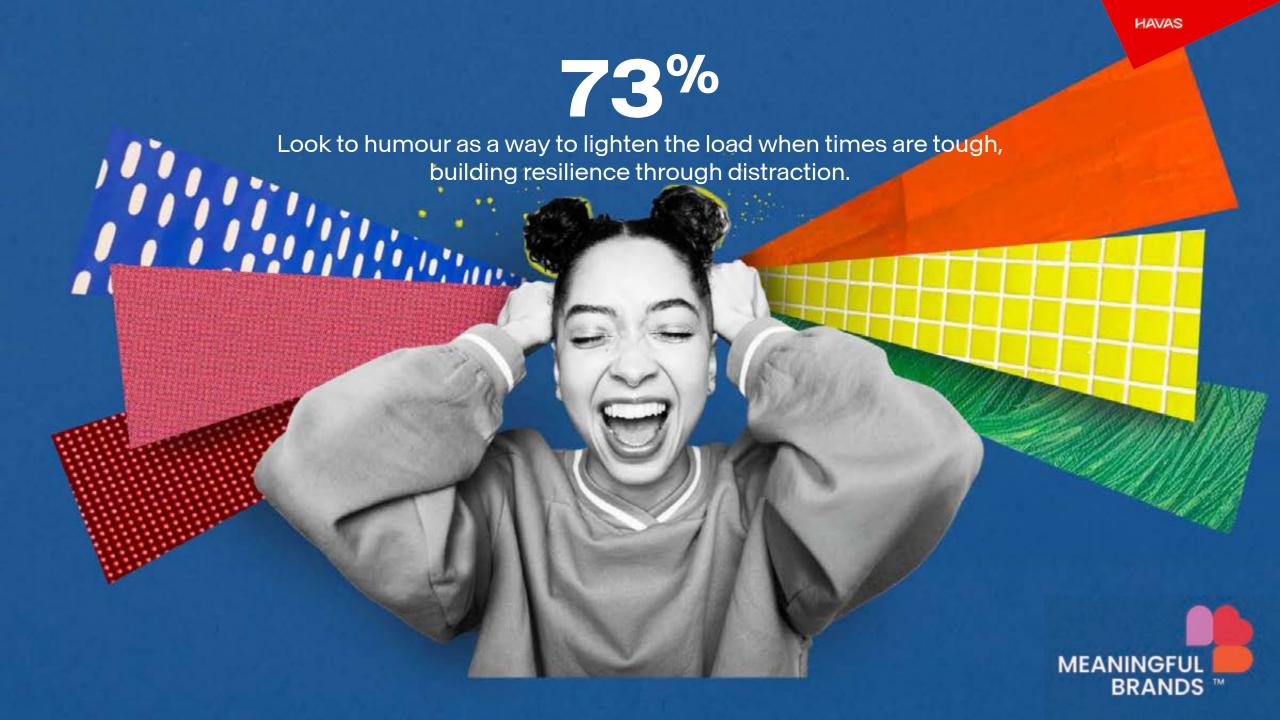
This is not toxic positivity, it is learned resilience in action.



They've built frameworks for resilience.

Showing their determination, a generation that's been in crisis mode since they could form memories have created coping mechanisms for everyday pressures.





67%

Make a real effort to be mentally and physically healthy.

70%

do more now to improve their mental health than a year ago.



33%

Are setting better boundaries for work life balance, compared to a year ago.









They have a bank of lived experiences knowing that at some point, global events

hit home.

+12%

Believe the world is going in the wrong direction.





The long view changes everything.
Boomers have lived through enough cycles to know...



crises come, and crises go.



And with that long view comes wisdom. They are invested in longevity, knowing that health is

wealth.

73%

Of Boomers report making a real effort to be physically and mentally healthy.



+6%

Believe the nation is experiencing a health crisis.





only

45%

Believe their financial future is positive. That is despite being the wealthiest generation on paper and lower concerns for the local economy.

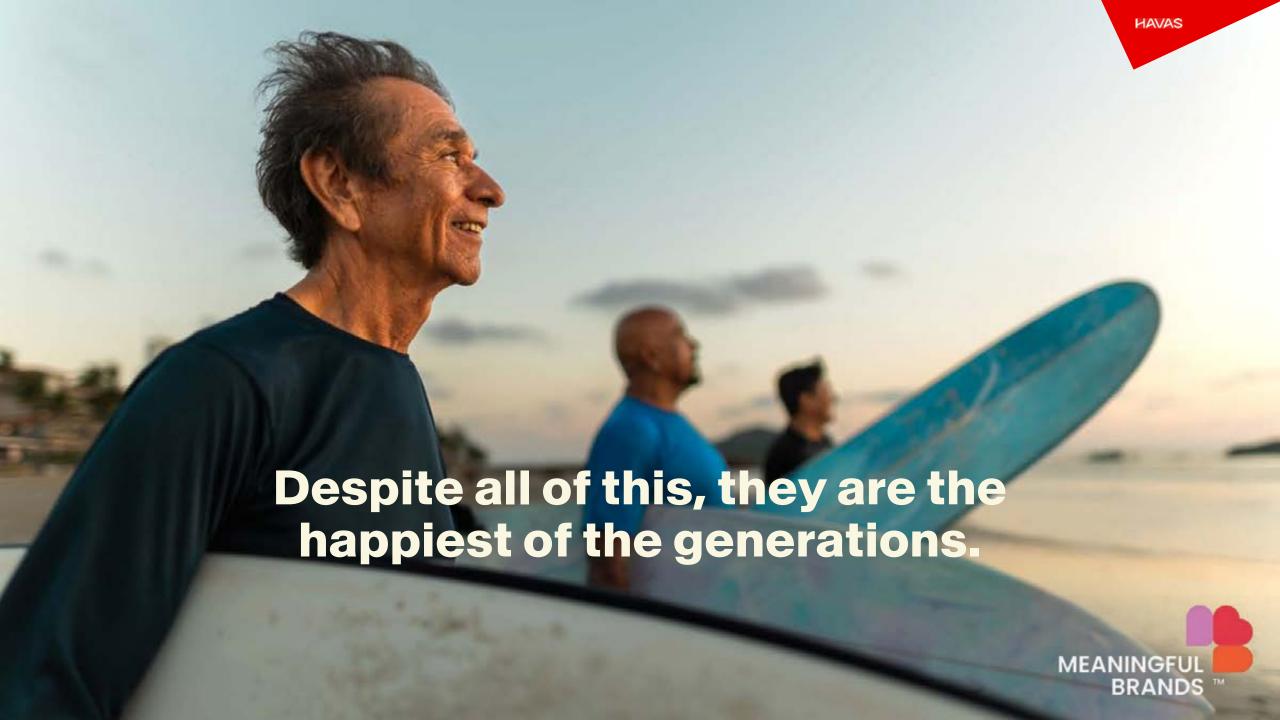
(-5 p.p. vs All Adults)
This is Prosperity's

This is Prosperity's paradox.

Perhaps they are worried about healthcare costs, leaving legacies, or about outliving their savings.

Perhaps wealth doesn't guarantee peace of mind after all.





Four generations and four realities.

All navigating the same moment, but experiencing it completely differently.





Many are living in contradiction



MEANINGFUL BRANDS ™ They are both splurging and saving.

1 in 5

Admit they've increased their impulse buys since last year.

While

29%

say that compared to last year they're purchasing after saving to be cautious with expenses.



They need to hold multiple truths at once because that is what their day-to-day demands consist of.



They feel positive about the future. Believers who think they can change

things.

Millennials feel the most in control of where their life is heading at

61%

Feel their financial future is generally positive.

60%



They are motivated and able to make change.

68%

Say they take a stand on key issues important to them. (highest of all generations)

56%

Say they actively contribute to charities or causes that address issues that are important to them.

55%

Have stopped buying from brands that don't respect people or the planet. (+10 p.p. vs All Adults)

Underperforming across every measure of wellbeing

Optimism Happiness Control

Financial wellbeing

They are pessimistic & a little panicked

They're more considered with their purchases.

They are the most price conscious (60%) & appreciate loyalty programs the most (41%).



And report the lowest percent of impulse purchasing (9%).



They're determined and actively trying to improve themselves

ompared to a year ago...

Are trying to be more physically active. (Vs 53% all adults)

Are trying to make more mindful nutritional choices.

(Vs 49% all adults)

Are trying to be better at tracking their health.
(Vs 44% all adults)

They're not set in their ways, they're evolving and that's powerful.

69%

Are trying to be better at wasting less products/ food/ clothes compared to a year ago.
(Vs 57% all adults)

63%

Say they put a lot of effort into being environmentally responsible and protecting nature.

(+6 p.p. as All Adults)



What this means. How do these different perspectives impact their relationships with brands?



Expectations for brands remain high.

People haven't lowered their expectations. The bar is high and it isn't dropping.

These points aren't wishes anymore, they're requirements.

They want actions as well as communications.

68%

Believe brands should be doing much more for the good of society and the future of our planet.

(on par vs 2024)



Believe companies/brands should show more humanity and generosity when times are tough.

(on par vs 2024)

Believe companies/brands should help them save money.

(+1 p.p. vs 2024)

Brands need to demonstrate strategic thinking, not just react to crises.

67%

Believe companies should have a long-term plan in place given all the uncertainty we are living in. (+6 p.p. vs 2024)



Four generations and four realities all in one market.



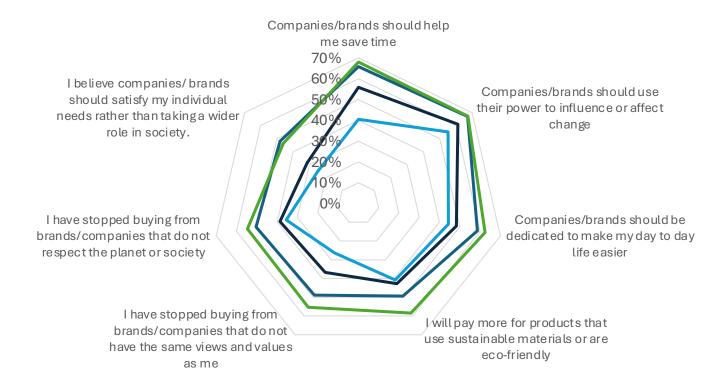
Millennials & Gen Z have the highest expectations for brands.

—Gen Z —Millennials —Gen X —Boomers

They want brands to help them save time, help them make their day to day easier.

They also want brands to use their power to affect change.

But they want brands to meet their needs before they do that. For Gen Z we've seen this increase 10 p.p. since 2023.





But loyalty has limits.

High expectations exist alongside pragmatic necessities. This is a tightrope brands must walk and walk carefully. However, At the end of the day, people are loyal to THEIR needs.

71%

Say they are quick to switch brands if they find a more cost-effective or convenient option. (+2 p.p. vs 2024)

50%

Say they will buy a product if it best suits their needs, even if they disagree with the company's views.

(+4 p.p. vs 2024)

WHY IS ALL OF THIS IMPORTANT?



Brand value is under scrutiny.





73%

Say they are more cautious today about how they spend their money.

Every promise, purchase and interaction is scrutinised.

This has increased 1 p.p. vs last year and up 5 vs 2023.

This isn't temporary belt-tightening, it's a fundamental shift in consumer psychology.



We're seeing that over half of people believe are finding value in private and



54%

Believe private/generic labels offer better value for money than branded products.



The convenience VS experience paradox

46%

Find online shopping more <u>convenient</u> than in-store shopping for most of their needs.

Different needs require different solutions and there is a clear trade off for people between convenience and experience Brands need to excel at both.



Say they prefer shopping in physical stores because they enjoy experiencing products firsthand and receiving inperson assistance when needed.



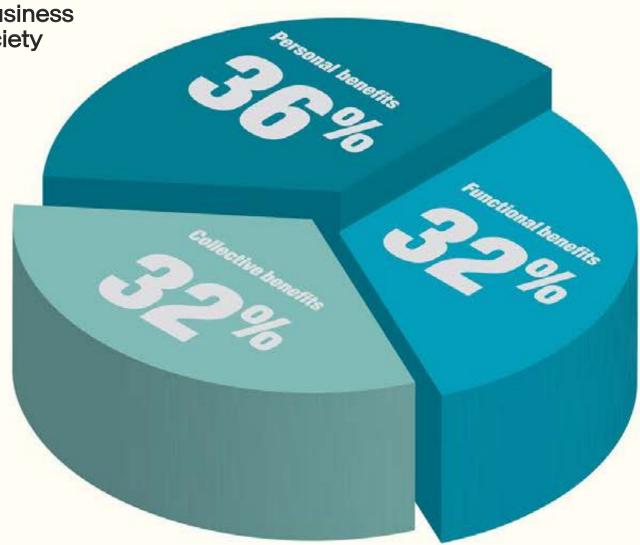
BRAND IMPACT



Brand impact is measured across 3 pillars.

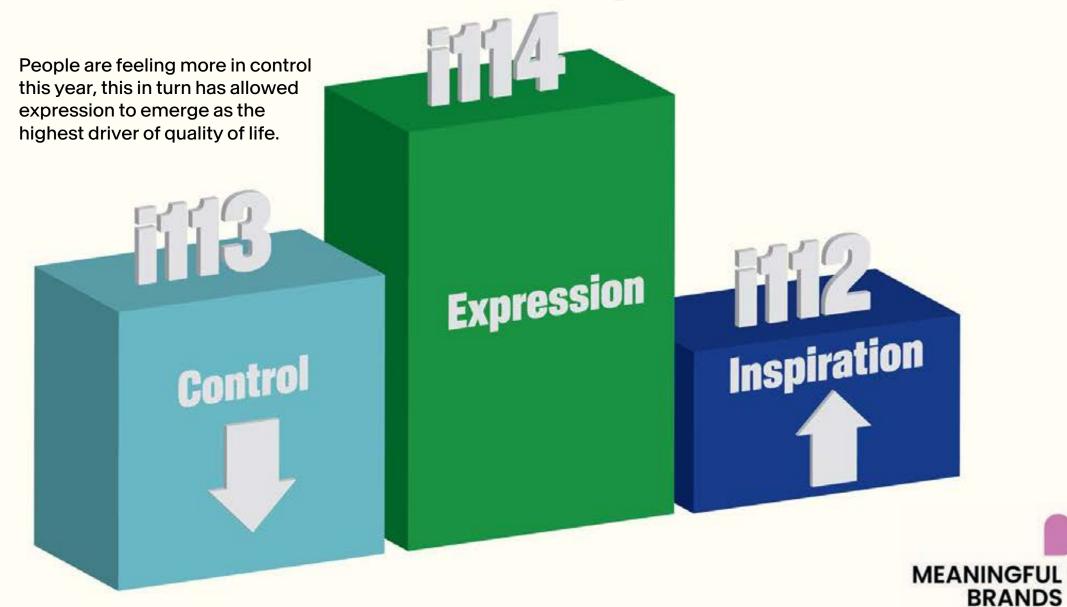
What you do as a **business**What you do for **society**What you do for **ME**

And we see that out of the three, the personal pillar takes a larger piece of the pie than the others.



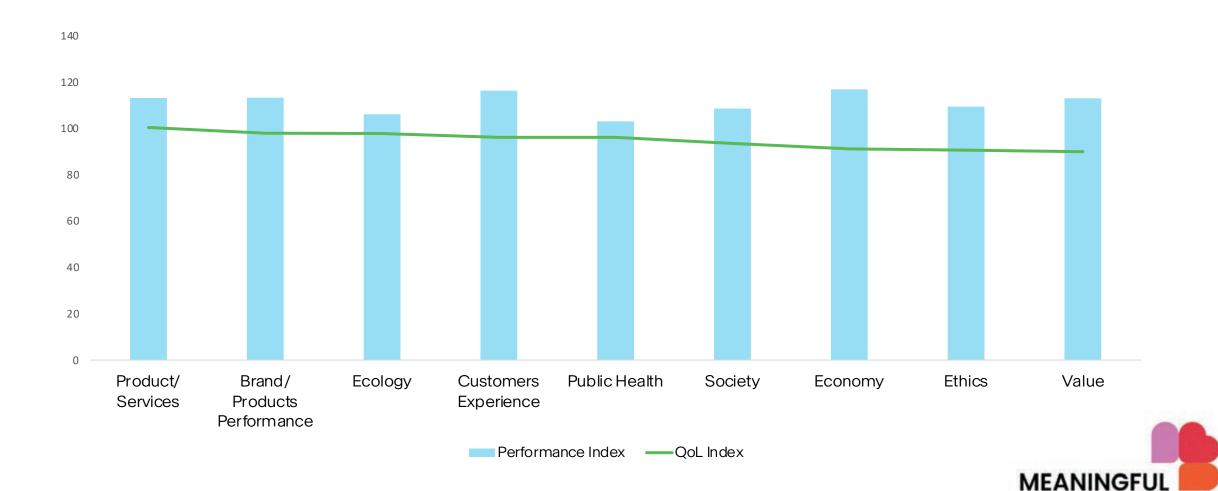


Control unlocks expression.



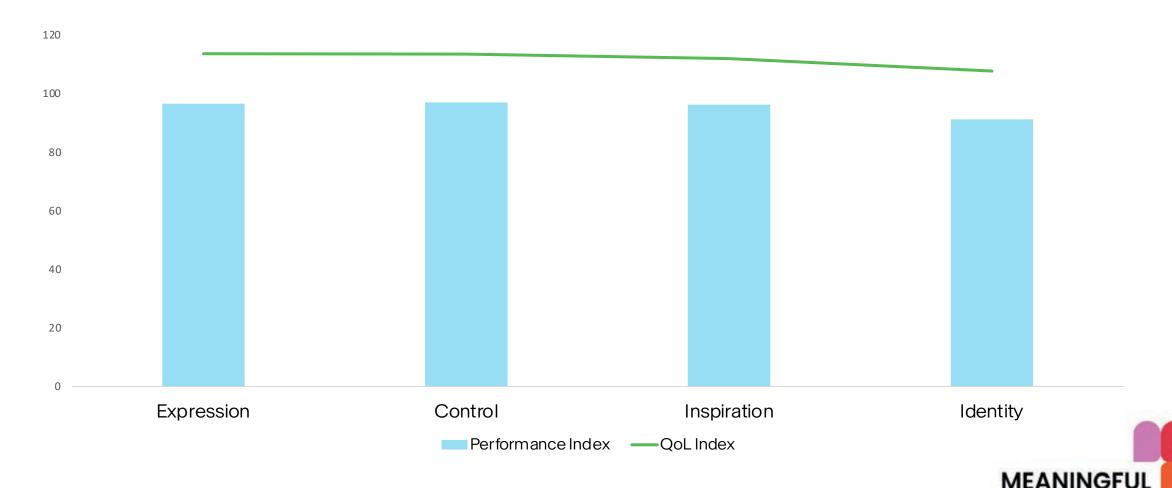
The Irish brand strength:

Functionally and collectively, Irish brands are meeting the needs of consumers.



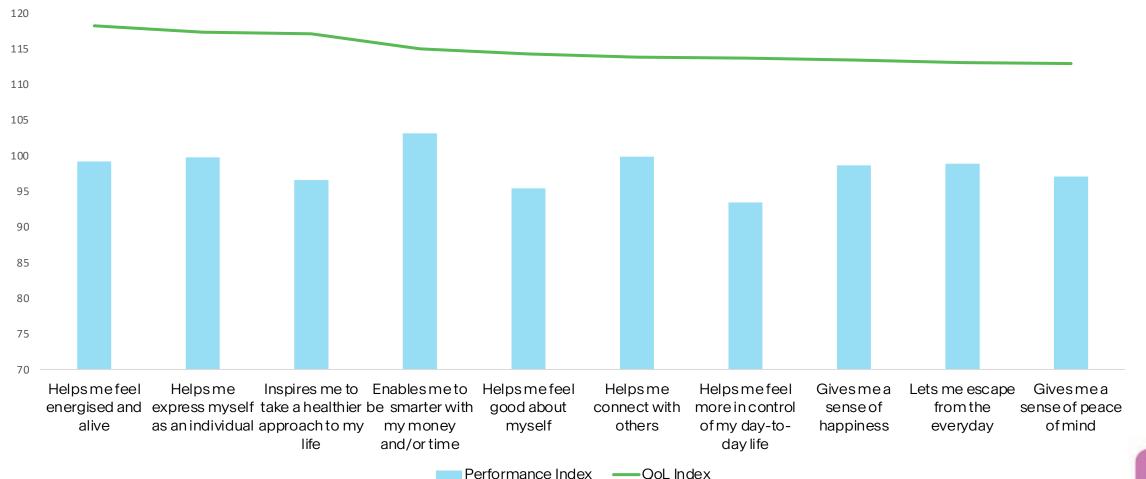
The gap that matters most: Personal

There is still a considerable personal benefits gap that needs to be closed. As we saw earlier, it's the most important pillar for driving quality of life.



What actually drives connection?

Across the top 10 most important attributes, Irish brands are not meeting the emotional needs of consumers.



Performance Index

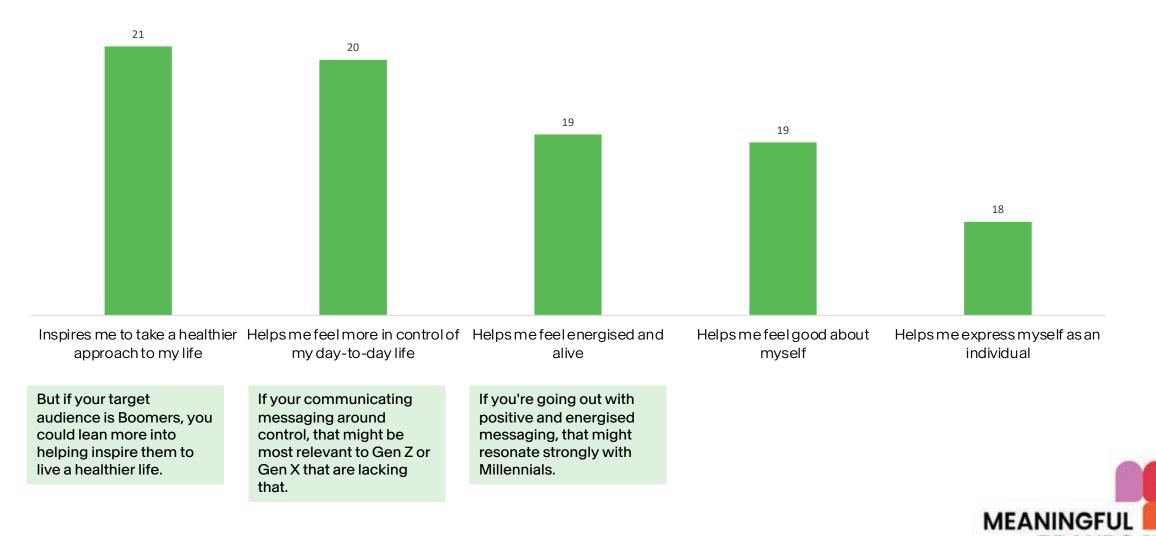


HOW DO WE START TO CLOSE THE GAP?



Where to win:

Prioritise the largest performance gaps. These are gaps that are important cross generationally.



Summary & key take outs

In a world of uncertainty, people are reclaiming control by focusing on what matters most to them in the here and now.

Brands that help them do that, while proving their worth every single day, will win.



Help build those resilience frameworks.

Brands can help deliver happiness in the now through building resilience frameworks that deliver immediate gratification.



The components of resilience are

Expression. Control. Health & Wellbeing. Happiness.

These different elements act as micro doses of dopamine.





People still want and expect businesses to continue to do the right thing for society and the planet. They want to see a plan for this.

But similarly to when flying and flight safety instructions, put your own mask on first, then look after others. Their first concern is one of self-interest.

However, while they're putting on their oxygen mask, they're looking for brands to have a plan to 'land the plane'.

